

# NetNames Platinum Service account management, domain name intelligence direct to your organisation

Account management is at the heart of NetNames Platinum Service. So we ensure that our team of dedicated professionals are truly the best in the business. With an extensive knowledge domain name management and many years industry experience, our highly skilled dedicated account managers will not only manage your domain name portfolio, but will become an integral part of your brand protection team.

## They will;

- ▶ Partner with you to develop a solid account plan and work process to suit your business.
- ▶ Strategically regularly review your domain name portfolio - typically every quarter, alternatively periodically to suite your business needs.
- ▶ Work with you to ensure that your domain name portfolio reflects your evolving business and online brand presence.
- ▶ Help you safeguard against potential brand infringements and violations and quickly help you recover any domain names previously lost.
- ▶ Manage all of your registrations and transfers irrespective of scope.
- ▶ Keep you abreast of the latest industry updates.

It is our belief that your NetNames Platinum Service account manager will be your primary source of domain name intelligence, always available via phone, email or meeting. For this reason we also operate a strict 'no auto-voice' policy to ensure that they will always be available for you when you need them.

## Benefits:

- ▶ Domain name intelligence direct to your organisation.
- ▶ The most experienced team in the industry – an average of 5 years per person.
- ▶ Your portfolio comprehensively and regularly reviewed to meet your business needs.
- ▶ Regularly scheduled clients visits.
- ▶ No voicemail policy.
- ▶ Flexibility to work the way you want and do.
- ▶ A trusted advisor – your representative within NetNames.

"With NetNames Platinum Service we can be confident that all our domain names are under one roof and will be managed and renewed by experts that specialise in this business"

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