

Job Title: Data Analyst	Business Area: NetNames Brand Protection	Reports to: David Barnett / Angharad Baber
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Introduction:

NetNames is a Global Leader in End-to-End Online Brand Protection Solutions. With a wide range of services, NetNames' clients come from many industries and include well-known companies including over 30% of the FTSE 100.

Please refer to our website for further information: netnames.com

Role Overview:

Due to our current success we are looking to recruit a Data Analyst to work with the NetNames team in our Cambridge office. This role would involve working with the existing members of the Brand and Enforcement teams to assist with the analysis of findings relating to online brand infringements, production of reports for clients, and dealing with incoming e-mail communications. The data analyst would also liaise with other departments internally to assist the company in reaching its goals.

Role Definitions	Personal Requirements for Role
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Primary Accountabilities:

- Online research using NetNames' proprietary software and public search tools such as Google; analysis of data gathered from the Internet (web sites, forum and blog postings, e-commerce site listings, etc.);
- Assistance with the analysis of findings relating to online brand infringements, production of reports for clients, and dealing with incoming e-mail communications.

Experience:

- Good knowledge of IT and Internet Technology, including at least a basic understanding of the underlying technologies.

Specific Requirements:

- Excellent oral and written communication skills with a strong ability to write professional, commercial English essential;
- Must be familiar with Microsoft Office and/or similar products.

Qualifications and skills:

- Good communication skills;
- Must have at least 'C' grade in English and Maths at GCSE or equivalent;
- Good A-Level qualifications would be desirable;
- Knowledge of a foreign language could be an advantage but is not required.

Working Relationships and Interfaces:

- Work closely with other members of the Brand Protection team and other teams within NetNames generally.

Specific Behaviours:

- Strong customer focus; team working; problem-solving and analytical ability.
- Works well under pressure, with attention to detail.
- Excellent time- / deadline-management skills
- Ability to work independently with minimal supervision, and adaptable to client and organisational change
- Must possess an inquiring mind, and a willingness to learn new skills.