NetNames ^{NN}
One step ahead

Job Title: Enforcement Analyst	Business Area: Brand Protection	Reports to: Enforcement Operations Manager

Introduction:

NetNames is a leading provider of domain names, protecting critical online assets and internet-related services. Established in 1995, the company has registered hundreds of thousands of domain names. With a wide range of services, NetNames clients come from many industries and include well-known companies including over 30% of the FTSE 100.

Please refer to our website for further information: **netnames.com**

Role Overview:

Due to our current success we are looking to recruit an analyst to work with the enforcement team in our Cambridge office.

This role would involve working with the existing members of the Analysis and Consultancy department to assist with the takedown of fraudulent websites and infringing listings on e-commerce sites. The analyst would also liaise with other departments internally to assist the company in reaching its goals.

Role Definitions	Personal Requirements for Role
Primary Accountabilities: • Analysing content of websites and e-commerce listings identified by NetNames' Discovery Engine software, to identify infringing content. • Online research into e-commerce sites and hosting providers, to assess the methodology for the removal of infringing content. • Communication with e-commerce sites and hosting providers, both by telephone and e-mail, as part of the process for the instruction of takedowns. • Production of summary reports for clients.	**Experience:** • Experience in a technical and /or data analysis role; scientific or technical background may be beneficial. • Experience of giving training/ presentations may also be of use (in addition to primary points listed elsewhere)
Specific Requirements: • Excellent oral and written communication skills with a strong ability to write professional, commercial English essential. • Good knowledge of IT and Internet Technology, including at least a basic understanding of the underlying technologies. • Knowledge of branding / trademark issues an additional bonus.	**Qualifications:** • A good degree would be desirable.

Working Relationships and Interfaces:	Specific Behaviours:
• Regular interaction with clients will be required. • Work closely with other members of the Analysis &Consultancy (A&C) teams and other teams within NetNames generally.	• Strong customer focus; team working; problem-solving and analytical ability. • Works well under pressure, with attention to detail. • Excellent time- / deadline-management skills. • Ability to work independently with minimal supervision, and adaptable to client and organisational change. • Must possess an inquiring mind, and a willingness to learn new skills.