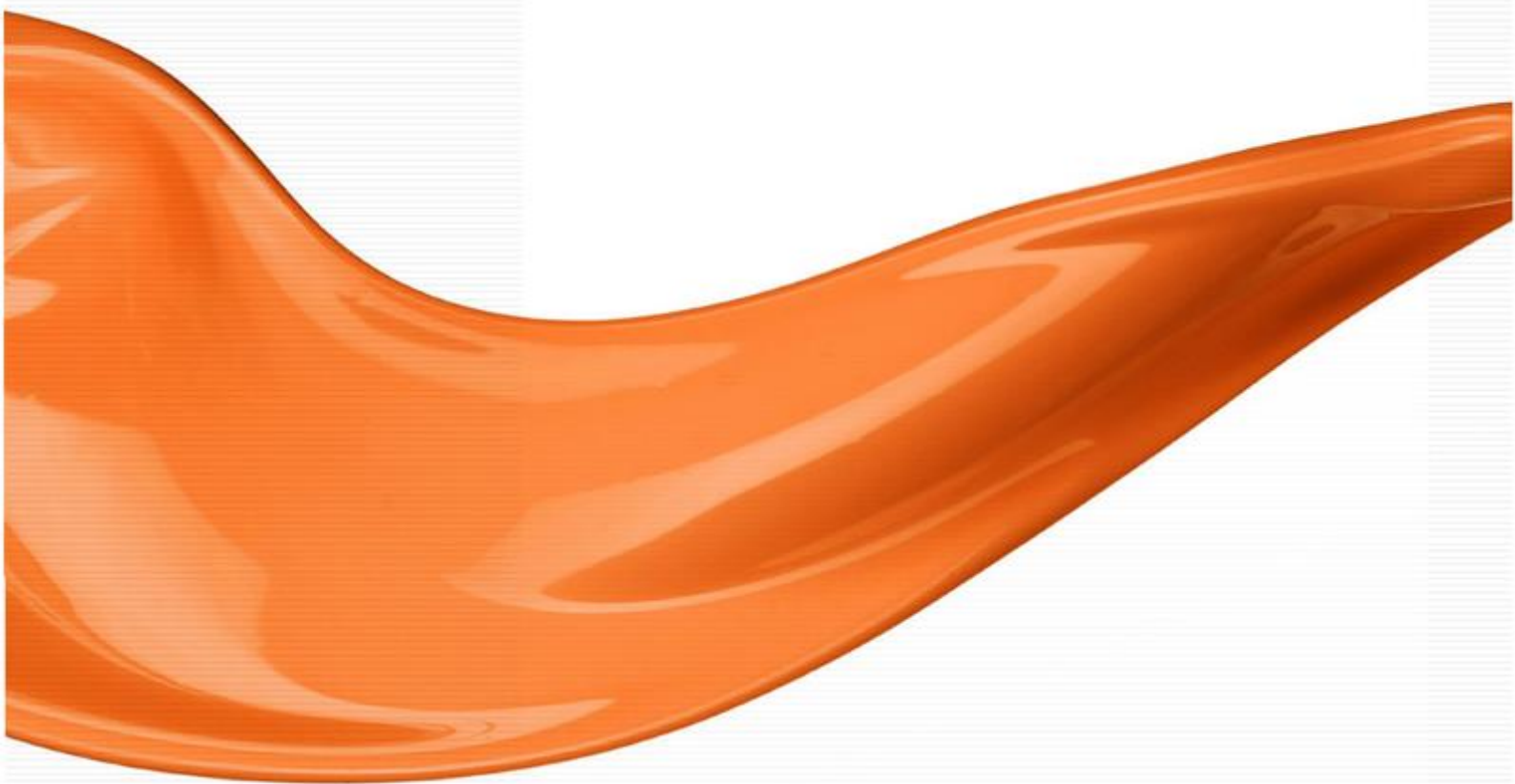


Expired Registration Recovery Policy for gTLDs



Expired Registration Recovery Policy for gTLDs

Renewal Reminders

Prior to the expiration of a gTLD domain registration (e.g. .com, .info, etc), we will notify the registered name holder by email that the domain registration is scheduled to expire. These notices will be sent in the language of your registration agreement and will be sent at the following times:

First Notice - approximately 27 days prior to expiry

Second Notice - approximately 7 days prior to expiry

Final Notice - approximately 5 days after expiry if no renewal instructions have been received

In respect of each gTLD, we will cease sending these notices upon confirmation that you wish to renew the applicable gTLD. The fees for registrations and renewals are set out in your price list. If you have any queries on pricing, please speak to your account manager.

Redemption Grace Period

All gTLD Registries must offer a Redemption Grace Period of 30 days following deletion of a domain registration during which time the registered name holder may restore the domain registration. The fee to restore the domain will be as set out in your price list.